



October 8, 2019

Dear Customer,

The purpose of this letter is to notify you that Devens' two active drinking water wells – the MacPherson and Shabokin wells – are currently providing drinking water that has no detectable levels of the per-and polyfluoralkyl substances (PFAS) included in the Massachusetts Department of Environmental Protection's (MassDEP's) drinking water guidance. Some of these compounds were previously detected and treatment systems have been installed which are successfully removing them from the water. Thus, the water meets all existing and proposed MassDEP drinking water limits for PFAS. This important outcome has been achieved due to the installation of Granular Activated Carbon (GAC) filter treatment systems at these wells, which were recently approved by MassDEP. The three MassDEP approval letters are available at www.devenscommunity.com. (Shabokin received two letters because it has two pairs of GAC treatment vessels.)

With the achievement of this milestone, the Devens Water Division will be **phasing out providing Poland Spring bottled water**. Specifically, the next delivery of bottled water set for **October 10 & 11, 2019 will be the final time that Poland Spring water will be made available free of charge by the Devens Water Division** for pickup by and delivery to Devens residents and students, patients, and employees in Devens schools, daycare facilities, and residential programs.

If you are currently receiving Poland Spring bottled water at your home or office through the Devens Water Division's delivery program, please see the enclosed flyer from Poland Spring for additional details about continuing the bottled water service, at your own expense.

Please also note:

- The Devens Water Division is continuing to work with the engineering firm Weston & Sampson to design and install temporary resin or GAC filters at the Patton well; the expected installation date is December 31, 2019. In the meantime, the Patton well is not being utilized and is currently on standby for emergency use only. The Devens Water Division will notify its water supply customers should this well need to be activated prior to the installation of treatment.
- The Devens Water Division has been sampling and will continue to sample its water sources for PFAS in accordance with the current MassDEP-approved sampling plan for the Devens public water supply.
- The Devens Water Division has and will continue to investigate the source of the PFAS contamination with assistance from MassDEP.

We appreciate your patience and understanding throughout this process as we have worked to address this issue.

For more information on our water system, please contact Jim Moore, Devens Utility Manager at 978-784-2931 or jmoore@massdevelopment.com, or Jessica Strunkin, Senior Vice President of Devens, at 978-784-2933 or water@massdevelopment.com. Both can also be reached at MassDevelopment, 33 Andrews Parkway, Devens, MA 01434.

This notice is being sent to you by:



Jim Moore, Devens Utilities Manager
MassDevelopment

PWS ID#: 2019001

Date Distributed: October 8, 2019



If you are currently receiving Poland Spring bottled water at your home or office through the Devens Water Division, please note the following:

- The program to provide Poland Spring bottled water – free of charge – is winding down. The next regularly scheduled delivery dates of **October 10 & 11 will be the final delivery provided free of charge by the Devens Water Division.**
- During the week of October 28, Poland Spring staff will pick up your **empty bottles** and equipment. Please place your **empty bottles and coolers** outside for pick-up. Note that Poland Spring staff will NOT pick up bottles that still contain water, **so please take care to empty your bottles first.**
- If you wish to continue receiving Poland Spring bottled water at your own expense, please call **800-950-9907** and tell the representative you are part of “Devens Supplemental Water Program.” The representative will help transfer your existing equipment to a personal account and discuss pricing options.

Questions?

Melissa Ouellette at Devens DPW
978-772-1864